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Leadership through Learning

**ADMINISTRATIVE STAFF COLLEGE OF INDIA**

Bella Vista, Raj Bhavan Road, Hyderabad - 500 082, T.S. (India)  
Ph : 0091-40-66533000, 66534247, Fax : 0091-40-66534356,  
email: poffice@asci.org.in, URL: <http://www.asci.org.in>

**Dr. Balbir Singh**  
Programme Director

August 24, 2018

Dear Sir/Madam,

**Programme on**  
**Best Practices and Innovation in Health Care Delivery**  
**(November 14-16, 2018)**

Dear Participants,

Administrative Staff College of India (ASCI) is pleased to announce the Programme on **Best Practices and Innovation in Health Care Delivery** from **November 14 - 16, 2018** at its Bella Vista/CPC Campus in Hyderabad.

The three day participatory programme on “Best Practices and Innovation in Health Care Delivery” is designed to bring together leadership from all sectors of health care to familiarize themselves to a myriad of challenges, opportunities, and solutions in successful management of health care services. In order to be successful in this competitive environment, the decision-makers need to have a variety of tangible and intangible knowledge, skills, and attitudes to continue being an asset to their respective organizations by participating in this highly customized multi-faceted programme.

Members of Governing Board, CEOs, Heads of Administration, Finance, Quality, Human Resources, Administrators and Doctors would benefit from being exposed to the intricacies of managing hospitals and health care setups successfully. In addition, programme will acquaint the participants to ways and means of leveraging the best practices to improve care and reduce cost while maintaining the global standards by incorporating latest and feasible technologies including IT.

Please note that nominees are required to carry with them the proof of Medical Insurance. The Sponsoring Agency is required to endorse the nominee’s Medical coverage in the event of hospitalization.

We look forward to receiving your nomination(s) at the earliest.

Cordially yours,

**Balbir Singh**

Encl : Brochure and Nomination form



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Programme on

# Best Practices and Innovation in Health Care Delivery

November 14-16, 2018



**Administrative Staff College of India**

## PROGRAMME OVERVIEW

The three day programme on “Best Practices and Innovation in Health Care Delivery” will expose participants in interactive sessions to a myriad of challenges, opportunities, and solutions in successful management of health care services. The dilemma is in providing optimal health care using latest technology and practices at least cost! The programme contents will include but not limited to safe practices for better health care, leveraging best practices for health IT to improve care and reduce costs, innovations, incorporating best practices from other industries, medical malpractice, risk management, recent Supreme Court judgments against hospitals and physicians, and the like.

## IMPACT

The format of the programme on “Best Practices and Innovation in Health Care Delivery” is designed to provide ample opportunities for participants to hear from and interact with the faculty representing medical practitioners, administrators, and distinguished lateral thinkers with global experience. The participants will receive reading material for future reference. They will return to their positions with practical ideas which can be implemented to help deliver improved and cost-effective health care.

## PARTICIPANT PROFILE

CEOs, Hospital Administrators, Hospital Superintendents, Chief of medical Staff, Department Heads of Finance/Administration/Human Resources/Nursing/Quality Assurance/Support Services. Members of Governing Boards of Hospitals would benefit from becoming acquainted with the intricacies of managing a hospital successfully in the dynamic and litigious environment. Furthermore, this programme will serve as an effective management development opportunity for grooming future leaders.

***Organisational sponsorship is essential***

## OBJECTIVES

1. To expose participants to spurring innovations in health care delivery and best practices of health system leaders.
2. To acquaint participants to ways and means of leveraging the best practices for health IT to improve care and reduce costs.
3. To discuss and share with participants 30 safe practices for better health care.
4. To review with participants international examples of reforms pertaining to better health, better care, and lower costs.
5. To share with participants, hospital specific management practices and discuss why good practice really matters?
6. To help participants become familiar with the importance of benchmarking in health care.
7. To facilitate participants understand the importance of best practices for transforming health care.
8. To brainstorm with participants the dilemma of aligning quality and cost in health care.
9. To help participants fully appreciate the trends in medical malpractice litigation as well as the cost and means of minimizing medical negligence incidents in hospitals.
10. To review with participants recent Supreme Court rulings, awards for medical negligence, and holding hospitals, its directors, and attending physicians responsible for negligence.
11. To review with participants the major challenges inherent in measuring the quality of health care.
12. To share and discuss with participants health care in XII Five Year Plan.

## VENUE

The Programme is fully residential and the participants will be accommodated in air-conditioned single rooms. However, the College does not provide accommodation for the family, transport between Airport /Railway Station and venue will be arranged by the College. The Bella Vista Campus of the college is WiFi enabled in a comprehensive way.

## DURATION

The programme duration is from November 14 -16, 2018. The participants are expected to arrive a day before the commencement and may leave after the conclusion of the programme.

## PROGRAMME FEE

Rs. 34,000/- (US \$690 for foreigners) plus GST as applicable, presently 18% per participant. The fee covers tuition, board and lodging, courseware (in electronic form) and other facilities of the College including internet usage.

Non-Residential Fee: Rs.28,000/- plus GST as applicable, presently 18% per participant. The fee covers tuition, course ware (in electronic form) working lunch and other facilities of the College including internet usage.

A discount of 10% on the Programme fee for three or more participants from the same organisation will be given, provided the payment is credited into our Bank account before November 12, 2018.

Note: Kindly forward us the details of Bank/Wire transfer of fee payment indicating the Programme Code (Prg/18-19/1/53) to e-mail: [income@asci.org.in](mailto:income@asci.org.in) for confirmation.

## Bank Details are give below:

### For Indian Participants :

Bank Account Number	62090698675
Beneficiary Name	Administrative Staff College of India
IFSC Code	SBIN0020063
Bank Name	State Bank of India
Branch Address	Bellavista Branch, Raj Bhavan Road, Somajiguda, Hyderabad – 500 082

### For Foreign Participants:

Bank Account Number	62090698960
Beneficiary Name	Administrative Staff College of India,
Swift Code	SBININBBH04
Bank Name	State Bank of India
	Bellavista Branch, Rajbhavan Road, Somajiguda, Hyderabad – 500 082.
Nostro Account (Optional)	6550992180

## MEDICAL INSURANCE

The nominees are requested to carry with them the proof of Medical Insurance. The sponsoring agency is required to endorse the nominee's medical coverage in the event of hospitalization.

## LAST DATE FOR NOMINATION

Please use the prescribed/attached form. Last date for receiving nominations is November 8, 2018. Kindly contact Programmes Officer for further details (contact details are given at the end of the nomination form).

## LAST DATE FOR WITHDRAWAL

November 9, 2018. Any withdrawals after this date will entail forfeiture of fee paid, if any.

## ASCI ALUMNI ASSOCIATION

Participants of the College programmes will automatically become members of the ASCI alumni association.

## CERTIFICATE OF PARTICIPATION

The College issues a Certificate of Participation on conclusion of the programme.

Programme Director

**Dr. BALBIR SINGH**

E-mail: [balbir@asci.org.in](mailto:balbir@asci.org.in)

# ASCI Management Development Programmes for 2018-19

## MANAGEMENT DEVELOPMENT PROGRAMMES

General Management Programme for Senior Executives – SEC - 131	1-Oct-2018	26-Oct-2018
Building Competencies for Leading Strategic Change (Study Tour to EU)	09-Sep-2018	23-Sep-2018
Programme for Young Managers	26-Nov-2018	30-Nov-2018
MDP for Women Executives	03-Dec-2018	07-Dec-2018
General Management Programme for Senior Executives – SEC - 132	07-Jan-2019	01-Feb-2019

## BUSINESS COMMUNICATION

Leadership through Self-Discovery	24-Oct-18	26-Oct-18
Individual Excellence for Organizational Effectiveness	26-Nov-18	30-Nov-18
Leadership Skills Development	17-Dec-18	21-Dec-18
Communication Skills for Managers	21-Jan-19	25-Jan-19
Managing Creativity & Innovation	04-Mar-19	06-Mar-19

## ECONOMICS

Creating Development Roadmap for India through Sustainable Development Goals: Vision 2030	05-Sep-18	07-Sep-18
Financial Systems, Management and Accountability in Government	26-Nov-2018	30-Nov-2018

## ENERGY

Regulating Electricity Tariffs and Related Issues	17-Sep-18	21-Sep-18
Smart Grid Technology and its Application in Power Sector	10-Dec-18	12-Dec-18
Renewable Energy Regulation	21-Jan-19	23-Jan-19

## ENVIRONMENT

SDGs and Climate Change: Opportunities and Challenges of Adaptation and Mitigation	03-Dec-18	05-Dec-18
Climate Change Adaptation and Disaster Risk Reduction	04-Feb-19	06-Feb-19

## FINANCE

Infrastructure Financing	19-Nov-18	23-Nov-18
Finance for Non-Finance Executives	10-Dec-18	12-Dec-18
Strategies for Cost Leadership	23-Jan-19	25-Jan-19
Enterprise Risk Management	04-Feb-19	08-Feb-19
Advanced Financial Management	11-Feb-19	13-Feb-19

## HUMAN RESOURCE DEVELOPMENT

HR Audit and Analytics	03-Sep-18	05-Sep-18
Personal Effectiveness	17-Sep-18	19-Sep-18
Enhancing Skills of Young Women Professionals	01-Oct-18	05-Oct-18
Leading with Emotional Intelligence	22-Oct-18	26-Oct-18
Effective Trade Union Management	05-Nov-18	09-Nov-18
Best Practices and Innovation in Health Care Delivery	14-Nov-18	16-Nov-18
Improving Work Culture	19-Nov-18	21-Nov-18
Conflict Management and Negotiation Skills	10-Dec-18	12-Dec-18
Leadership Engagement and Development	10-Dec-18	14-Dec-18
Team Dynamics: Activity Based Approach	17-Dec-18	21-Dec-18
Ensuring Health Care Quality: Risk Management and Innovation	16-Jan-19	18-Jan-19
Building and Leading Effective Teams	04-Feb-19	08-Feb-19

Positive Organizational Behaviour	04-Feb-19	06-Feb-19
Decision Making for Effective Leadership	18-Feb-19	20-Feb-19
Enhancing Interpersonal Effectiveness through Transactional Analysis	18-Feb-19	20-Feb-19
Strategic Human Resource Management with International Study Tour	11-Mar-19	23-Mar-19

## INFORMATION TECHNOLOGY

e-Learning and Digital Education	24-Sep-18	26-Sep-18
Leveraging Big Data and Analytics	19-Dec-18	21-Dec-18

## INFRASTRUCTURE DEVELOPMENT

Urban Infrastructure Project Preparation and Management	27-Sep-18	29-Sep-18
Urban Infrastructure Project Preparation and Management	07-Feb-19	09-Feb-19

## INNOVATION AND TECHNOLOGY

Strategic R & D Management	10-Dec-18	12-Dec-18
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## LAND ACQUISITION, RESETTLEMENT AND REHABILITATION

Effective Land Acquisition, Resettlement and Rehabilitation	24-Sep-18	28-Sep-18
Index-based Crop Insurance-Concepts, Design and Implementation	17-Dec-18	19-Dec-18

## MARKETING

Customer Centric Brand Management	04-Oct-18	06-Oct-18
High Impact Sales Management	10-Dec-18	14-Dec-18
Creating Social Value Through Corporate Social Responsibility	21-Jan-19	23-Jan-19

## OPERATIONS

Project and Contract Management	24-Sep-18	28-Sep-18
Procurement Procedures for The World Bank Aided Projects	19-Nov-18	30-Nov-18
Materials and Supply Chain Management	03-Dec-18	07-Dec-18
Project and Contract Management	07-Jan-19	11-Jan-19
Procurement Procedures for The World Bank Aided Projects	11-Feb-19	22-Feb-19

## PUBLIC POLICY GOVERNANCE AND PERFORMANCE

Sustainable Development Goals and Good Governance	25-Mar-19	29-Mar-19
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## POVERTY STUDIES AND RURAL DEVELOPMENT

Capacity Building Programme on Rural Industrial Development and Entrepreneurship	07-Jan-19	11-Jan-19
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## STRATEGIC MANAGEMENT

Creating Progressive Boards	17-Sep-18	19-Sep-18
Driving Performance through Transformational Leadership	18-Feb-19	22-Feb-19

## URBAN GOVERNANCE

Infrastructure Planning and Implementation for Smart Cities	19-Sep-18	21-Sep-18
Creating and Managing Digital Presence	4-Oct-18	6-Oct-18
Change Management for Achieving Continuous Water Supply (24/7) For All In Urban Areas	29-Nov-18	01-Dec-18
Faecal Sludge Septage Management	21-Jan-19	23-Jan-19
Towards Universal Sanitation in Urban Areas	04-Feb-19	06-Feb-19



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Bella Vista, Raj Bhavan Road, Khairatabad,  
Hyderabad - 500 082, India.

Phone : 0091-40-66533000, 66534247

Fax : 0091-40-66534356

## Delhi Campus

C-24, Institutional Area  
South of IIT, Behind Qutub Hotel  
New Delhi-110 016.

Tel: 011-26962204, 26961750, 26961850

## Nomination Form

Programme on

**Best Practices and Innovation in Health Care Delivery**

(November 14-16, 2018)

### Nominee's Contact Information :

Name (Mr/Ms) :	_____	Date of Birth :	_____
Designation :	_____	Qualification :	_____
Organisation :	_____		
Address :	_____		
Phone(s) :	(Off) : _____	(Mobile) :	_____
		Home :	_____
e-mail :	_____	Fax :	_____

### Sponsor's Details

Name of the Sponsoring Authority _____	Designation _____
Organisation :	_____
GSTIN :	_____
Address :	_____
	_____ Pincode : _____
Phone(s) :	(Off) : _____ (Mobile) : _____
e-mail :	_____ Fax : _____

### Fee Particulars

Amount Payable :	_____	Mode of Payment (DD/Chq/NEFT) :	_____
Name of the Bank :	_____	Date of Instrument/Transfer :	_____
Instrument Number :	_____	UTR Number for NEFT :	_____

### Medical Insurance

Name of the Insurance Agency	Policy Number	Validity upto

**Note :** Coverage should be available in Hyderabad, India

Signature and Official Seal of the Sponsoring Authority :